

# Tenant Profile



Southern Nevada CHIPs (Community Health Improvement Program) is a 501(c)3 nonprofit agency that has taken the lead in providing resource referral and navigation to existing health and social services, for high utilizers of Emergency Medical Services in Southern Nevada.

CHIPs is a social service referral program linking social workers with first responders, providing the RIGHT service for the RIGHT person at the RIGHT time. Clients are referred by first responders from local fire departments to the CHIPs team, who then provides needs assessments, education, referrals, and client advocacy as needed. They work to improve the health and happiness of our community, providing the right service to the right person, at the right time. Through a number of programs, they navigate clients from oversaturated service access points, to access points that better fit their needs, in their environment, keeping in mind the many barriers that vulnerable community members face when they access services.

The organization is responsible for providing case management services. The agency provides services which assist an individual in gaining access to needed medical, social, educational, and/or other services. Case management services may be used to locate, coordinate, and monitor necessary appropriate services. It may be used to encourage the use of cost-effective medical care by referrals to appropriate providers and to discourage over utilization of costly services. Case management may also serve to provide necessary coordination of non-medical services such as vocational rehabilitation, education, employment, when the services provided enable the individual to function at the highest level.

CHIPs was founded in 2017 in Las Vegas, and currently employs 32 people.

website: [www.snvchips.org](http://www.snvchips.org)